

## WARRANTY

**Plastivan NV offers a 20 year warranty on the Viligno flooring for residential use and 5 years for commercial use starting from the date of purchase.**

The warranty is based on current knowledge and correct use of the product. Plastivan NV disclaims any responsibility for damage caused by, or failure of, the product as a result of faulty installation caused by failure to follow the installation instructions that were available on the Plastivan website at the time of installation. Failure to follow these instructions will void the Plastivan warranty. The warranty means we will replace damaged products. All works, removing and replacing flooring, man hours and related costs (eg. transport costs) are excluded from the warranty.

Plastivan NV will replace or reimburse the defective part if there is an exceptional use of the flooring during the warranty period, taken into account a depreciaton in proportion to the elapsed time and warranty period.

The warranty is void if following precautions were not taken into account:

- Viligno floors are only suitable for installation indoors in heated rooms, excluding conservatories!
- Once the panels have been fitted we cannot accept any visual complaints.
- Avoid exposure to direct sunlight. Provide if necessary curtains or blinds.
- Furniture legs have to be provided with protectors. Install a protective mat under chairs on castors.
- Viligno is not suitable for use on stairs or for wall applications.
- Avoid bringing dirt, sand, soil ... onto a Viligno floor. Place where necessary non-rubber backed doormats
- Pets with sharp nails may cause deep scratches in the floor.
- Cigarettes, matches etc. should not come into contact with the floor, in order to avoid permanent damage.
- The use of harsh detergents, abrasives or soaps is strictly prohibited.
- Always remove immediately sharp objects, aggressive substances or spilled liquids from the floor.

**For more information about installation, maintenance and warranty, please check  
[www.viligno.com](http://www.viligno.com).**